



1

PROTECTION & HANDLING WOMEN VICTIMS OF TRAFFICKING: MANAGEMENT OF SHELTER HOMES IN MALAYSIA

**ASEAN Regional Conference of Senior Officials on
Strengthening the Protection and Empowerment of Women
Migrant Workers
13 & 14 November 2014
Manila**

**PRESENTER: Ms. FARRAH SHAMEEN BINTI MOHAMAD
ASHRAY**

CONTENT

- ❑ National Mechanism
- ❑ Legal Mechanism
- ❑ Protection Services for Women & Children
 - Role of Ministry of Women, Family & Community Development Malaysia
- ❑ Shelter Homes & Protection Services

NATIONAL MECHANISM

3

- Council for Anti-Trafficking in Persons and Anti-Smuggling of Migrants. (MAPO)
 - Source of Establishment:
 - **Anti-Trafficking in Persons Act 2007** which came into force on 28 Feb, 2008. Following the Anti-Trafficking in Persons (Amendment) Act 2010, to also include the smuggling of migrants, MAPO is now known as the Council for Anti-Trafficking in Persons and Anti-Smuggling of Migrants.
 - Chair: Ministry of Home Affairs Secretary General.
 - Council Members:
 - Attorney General
 - Min. of Foreign Affairs; Home Affairs; Human Resources; Transport; information, Communication and Heritage; **Min. of Women, Family & Community Development**
 - IGP, DG of Immigration, DG of Customs, DG of Maritime Enforcement,
 - 5 NGO reps
 - Objective : To make Malaysia internationally accredited as being free of illegal activities in connection with human trafficking and smuggling of migrants. Hence, MAPO's main function is to prevent and eradicate human trafficking and migrant smuggling crimes through comprehensive enforcement of the Anti-Trafficking in Persons (Amendment) Act 2010.
 - **Ministry of Women, Family & Community Development (MWFCD)** is the Chair of Committee of Care and Protection, responsible to Care and Rehabilitate Victims of Trafficked Persons until Revocation of Order is made

COMMITTEE UNDER COUNCIL FOR ANTI-TRAFFICKING IN PERSONS AND ANTI-SMUGGLING OF MIGRANTS (MAPO)

MAPO Secretariat

Legislation Committee

headed by
Attorney
General of
Malaysia

Enforcement Committee

headed by
Royal Police
of Malaysia

Protection and
Rehabilitation
Committee

headed by
Ministry of
Women, Family
and
Community
Development

Media and
Publicity
Committee

Headed by
Ministry of
Communication
and Multimedia

Special
Committee to
Study the
Issues of
Labour
Trafficking

headed by
Ministry of
Human
Resources

LEGAL MECHANISM

5

1. Act: Anti-Trafficking In Person and Anti-Smuggling of Migrant Act 2007 (Act 670) (ammended 2010)

- ❑ Section 44(2)
 - Interim Protection Order (IPO)
 - 14 days
- ❑ Section 51(3)
 - Protection Order (PO)
 - i) Citizen/Permanent Resident = not exceeding 2 yrs
 - ii) Foreign National = not exceeding 3 months

2. Regulations of Shelter Home

- ❑ Management of Shelter Homes

3. Standard Operating Procedures (SOP) in shelter homes

- ❑ To make sure handling of victims in accordance with international standards

PROTECTION SERVICES

6

□ PROVISION OF PHYSICAL FACILITY FOR VICTIMS- SHELTERED HOMES

N O .	YE AR EST .	LOCATI ON	TYPE	CAP ACIT Y/ PAX	CURR ENT CAPA CITY	Notes
1.	2008	KUALA LUMPUR	WOM EN	-	-	(currently closed / reconstruction)
2.	2008	REMBAU, N. SEMBILAN	CHIL DRE N/ girls	XX		
3.	2009	KOTA KINABALU, SABAH	WOM EN	40	PO – 23 IPO- 0	For Victims in Sabah, Sarawak & FT of Labuan. 25 staff
4.	2010	MELAKA	MEN	150		
5.	2011	KUALA LUMPUR	WOM EN	70	PO – 42 IPO - 14	For victims of Peninsular State 27 staff <i>Back to work program (pilot project)*</i>
6.	2013	JOHOR	CHIL DRE N/ boys	50		

*For victims of force labour only

PROTECTION SERVICES/ ..2

7

- PROVISION OF FREE HEALTH SERVICES & TREATMENT
 - ▣ Health screening/ medical check up/ maternity check up;
 - ▣ STD/HIV/TB/ Hepatitis treatment screening and treatment;
 - ▣ Regular maternity treatment & services for mom and baby;

- PROVISION MENTAL HEALTH SERVICES & COUNSELLING
 - ▣ Individual and Group Counseling by registered professional counselors from government and NGOs;
 - ▣ Mental Health Assessments, Psychological and Psychiatric Services
 - Weekly basis at the SH (program are voluntary base)

PROTECTION SERVICES/ ..3

8

- PROVISION OF FACILITATION TO COURT & LEGAL PROCEEDINGS
 - ▣ SH will facilitate to produce the victims In Court upon receiving subpoena;
 - ▣ providing escort service and transportation to court;
 - ▣ hotel accommodation, foods and drinks;

- PROVISION OF EDUCATION AND AWARENESS
 - ▣ At point of IPO, victims are given orientation and education of the shelter and the protection program;
 - ▣ Education regarding prevention and awareness of human trafficking;

PROTECTION SERVICES/ ...4

9

- COORDINATING VISITS BY EMBASSIES
 - Respective Embassies will be notified of their citizens under care;
 - Victims are allowed to meet with officials/representatives from their Embassies

- COMMUNICATION
 - One phone call is allowed every month to family members.

OTHER ACTIVITIES AT WOMEN SHELTER HOMES

10

1. Faith Sharing (Islam/Christian/Buddhist)
2. Religious classes
3. Art & Culture – Dancing & Singing
4. Cooking classes
5. Handicrafts classes
6. Economic Generating Programmes (SH 3 & 5)
7. Movie Screening
8. Reading sessions
9. General Cleaning and Gardening activities
10. Out Door Games/Aerobics
11. Language Classes

THANK YOU

f.shameen@kpwkm.gov.my

Ministry of Women, Family & Community
Development

Government of Malaysia